

## FAQ

### Can I register for programs right now?

Yes, you can register through our First Tee website by clicking [HERE](#). If a class is open you will be able to add it to your shopping cart and complete registration.

### What are you doing to ensure the kids safety?

- Class sizes will be smaller than before with a maximum of 8 kids and 2 coaches
- We will be practicing social distancing according to guidelines of 6 feet or more throughout class
- Temperatures will be taken with a touchless thermometer at drop off while your participant is in the car (staff and coach temperatures will be taken as well)
- Parents will be asked to remain in the car at all times (drop off and pickup) staff and coaches will assist at drop off and pick up times to make sure everything remains orderly [Click Here](#) for new procedures.
- Sanitization and disinfection practices will be increased
- There will be no sharing of golf equipment or common items (Balls, tees, ball markers, etc.)
- Any item touched accidentally will be removed for later disinfection
- Facemasks must be worn by all
- Hand sanitizer will be available

### Are the kids required to wear facemasks?

Yes, we will require that all kids, coaches, and staff wear facemasks at all times. We will provide our participants with a washable and reusable face mask; See Below to view the type of facemask it will be. It will be the participant's Responsibility to take care of the facemask outside of class. NOTE: We are not making any medical claims with regard to this type of face mask, but it will be worn by all coaches and staff. Of course, if your participant has a mask of their own, they would like to wear, that is perfectly acceptable.

### What can I, as a parent/guardian, do to get ready for class?

- Have a talk with your kids at home about the importance of maintaining distance even from their best friends. While we all miss people we care about dearly, at this time we all have a Responsibility to do our part and be safe.
- Take your participant's temperature prior to leaving the house. We will take temperatures at drop off as well. All temperatures taken that are **100.4°F** and higher will be turned away for the safety of all involved.
- If your participant or anyone within the household is under the weather please refrain from coming to class. We can either move your participant to another class or offer you a refund.
- **Make sure your participant has appropriate size clubs. As a reference the driver of the set should come up to the sternum.**

**Can we purchase more facemasks?**

Yes, if you would like to purchase more masks beyond the one given to each participant you will be allowed to do so at \$5 per mask. We do not yet have the face masks in hand, but will let you know when we do. To see the face mask please scroll to the bottom.

**What if we need to borrow clubs?**

We will get your participant's exact height (in inches) prior to the start of class and have at least 2 options waiting for them on the first day of class. Your participant will be able to take those clubs home for use for the remainder of that class. On the last day of class, we will collect the borrowed set and disinfect it for later use.

**Will the First Tee office be open?**

The First Tee office and rest rooms will remain closed to the public for the time being for the health and safety of staff and coaches. We highly recommend using the rest room at your home before class.

**What about inclement weather? If it rains/storms will there be class?**

Due to the lack of ability to utilize indoor classroom space we may postpone a class if there is torrential rain or storms. That call will be made 1 to 1 ½ hours prior to the start of class.

**If we registered for a class, but we are not quite comfortable being around others, what are our options?**

We completely understand there will be different comfort levels. So, if you are not quite ready to be around others and want to wait that is fine. We can move your participant to another class or simply offer you a refund.

**Can I come and watch the class from a distance?**

We recommend that you remain in your car at all times unless you are utilizing the driving range facility yourself. If you arrive early for pickup please wait in your car in the parking lot for when it is time to pull around and pickup your participant. We are doing this to maintain the safety and keep order at the beginning and end of class. [CLICK HERE](#) for new drop off and pick up procedures.

### Can we bring water or a snack?

You may bring your own filled water bottle. At this time, we are not allowed to supply participants with water. Also, we highly discourage eating during class to avoid hand-to-mouth contact and possible contamination.



Xact Xpressions, inc.  
13995 Diplomat Drive, Suite 200  
Dallas TX 75234

#### PRODUCT INFORMATION:

- 6.1 oz 100% cotton
- 3 sets of earhole slots
- Machine wash and iron flat
- P/N XX1126-A



---

COTTON MASK